



Complete Pool Controls

PRICE LIST 2026

1st August 2026

Complete Pool Controls Ltd reserve the right to change any prices without prior notice*


bluehorizons


AQUASparkle

AQUA
gentle


Goldhorizons

**KLEEN
POOL**

Revival
Aromatherapy Crystals


Active O₂
Aquablanc


bluehorizons
COMMERCIAL

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***COMPLETE POOL CONTROLS LTD RESERVES THE RIGHT TO CHANGE PRICES WITHOUT PRIOR NOTICE.**

Providing customers with a world class service, comprehensive product portfolio and competitive pricing is our goal. Any pricing adjustments will be kept to a minimum throughout the year and you have the teams assurance these will be in line with market fluctuations (positive and negative).

Chemical Order Service Charges



Standard 5 working days service from receipt of order

Orders with a nett value in excess of £895.00, excluding VAT, will be delivered to your address without a carriage charge when dispatched via a standard carrier service.

All chemical orders carry an environmental charge	£9.99
Postal Orders (up to 2kg)	£11.00
Special Post Orders up to 1.00pm (Over 2kg P.O.A.)	£20.00
Testing Equipment (up to 10kg)	£26.00

Carriage Charges to account address

	Standard	Overnight
1 - 50 kg	£46.00	£70.00
51 - 150 kg	£77.00	£111.00
151 - 500 kg	£98.00	£119.00
501 - 1,000 kg	£129.00	£145.00

Carriage Charges to your customers address

	Standard	Overnight
1 - 50 kg	£62.00	£72.00
51 - 150 kg	£90.00	£111.00
151 - 500 kg	£119.00	£132.00
501 - 1,000 kg	£148.00	£158.00

- All orders outside UK mainland (including Scottish Highlands & Eire) priced on application.
- Additional Premiums apply for overnight timed deliveries POA.
- All orders in excess of 1,000kg but under minimum order will be charged accordingly (i.e. per pallet).
- All orders within the London ultra low emissions zone will be charged an additional £3.00 surcharge.

Additional freight charges

Booking in charge	£3.75
Tail Lift required	£12.00
Small Van required	£85.00
7.5T required	£80.00
Pre 10am delivery	£33.00

Min Order: £75.00 - additional carriage charges apply

Commercial Accounts only

Direct delivery to account holder's customer with a minimum order value in excess of £750.00 will be £66.00 (UK mainland). Direct delivery to account holder's customer with a minimum order below £750.00 will be £82.00 (UK mainland). Postal charges £10.00 (up to 2kg).

Collection of Sodium Hypochlorite empties

Collection/disposal of 10 litre & 20 litre CPC sodium hypochlorite empty cleaned and purged plastic containers can be collected. See rates below.

10 Containers	£25.00
32 Containers	£60.00
48 Containers	£75.00

Extra charges will be imposed if the containers are found to be contaminated and have to be professionally disposed of.

Collection Charges for other empty containers

Collection/disposal of the empties listed below will incur a disposal charge of £9.00 per container plus a collection charge.

CPC Floccpac 20 litre containers
CPC Calcium Hypochlorite 10kg, 25kg & 40kg
CPC Granudos Acid 25 litre containers
CPC Hydrochloric Acid 25 litre containers
HtH 25kg containers

Note: Any non CPC (cleaned & purged) empties will incur a disposal charge of £11.00 per container.

Extra charges will be imposed if the containers are found to be contaminated and have to be professionally disposed of.

Dosing/Testing equipment orders subject to carriage charges

Postal Orders (up to 2kg)	£11.00
Special Post Orders up to 1.00pm (Over 2kg P.O.A.)	£20.00
Small Items up to 10kg	£26.00
Large items & palletted goods	£60.00

Terms and Conditions

All sales are subject to our standard terms and conditions.

VAT:	All prices are subject to the addition of Value added Tax.
Prices:	Prices are subject to alteration without notice. Prices apply from the 1st August 2026.
Min Order:	£75.00 - additional carriage charges apply.

Returned Goods

All returns, for whatever reason, must be authorised and accompanied by a Returns Note number issued by Complete Pool Controls Ltd, together with contact details. Any refunds due will be completed within 30 days of receipt of goods back to Complete Pool Controls Ltd.

Picking/Order input errors

Please check the delivery contents; if there is anything missing or incorrect, you must inform us within 3 working days of receipt of goods. We aim to ensure the problem is resolved to your satisfaction on the same day.

Defective Items

If the goods you ordered turned out to be defective or arrive in a damaged condition, you must inform us within 7 days of receipt of goods. Where we can confirm that an item is defective, we aim to have a replacement dispatched within 2 days. The defective items should be returned to Complete Pool Controls Ltd at our expense. If the goods returned are found to be in good working order please see cancellation charges below.

Cancellation/Goods ordered in error

We do not accept the return of non-standard or special items. On all standard items being returned up to 20 working days from the delivery date, a 20% handling charge + original shipping costs will be deducted from the refund. Goods must be returned at your expense. Returns will not be accepted after 20 working days from the delivery date. Please remember that it is your responsibility to take care of the goods while they are in your possession. Credit will only be issued after returned goods are received, inspected and found to be in a 100% saleable condition. Please be aware that this policy is for your protection only. If you experience any problems at all, then please contact us as soon as possible. Your custom is valued and we are here to help.

Blue Horizons Pool Chemicals



Complete Pool Controls

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Kleen Pool						
AGPKCHLKP	Pool Starter Kit - Chlorine <i>Contains: 0.5kg Stabilised Chlorine granules, 0.7kg pH minus, 0.5kg pH plus, 0.5ltr Algaecide, 3+ Way Test Strips & Guide</i>	1	4	29.95	119.80	BH10
Disinfectants						
SHTAB30048BH	Calc-Chlor Pods 300g	4.8kg	each	69.95		BH20
MFTAB2002BH	Multifunctional 200g Chlorine Tablets	2kg	each	25.95		BH35
MFTAB2005BH	Multifunctional 200g Chlorine Tablets	5kg	each	61.95		BH35
POWER6TAB5BH	Power 6 Multifunctional 250g Chlorine Tablets	5kg	each	69.95		BH20
MFTAB20010BH	Multifunctional 200g Chlorine Tablets	10kg	each	121.50		BH35
MFTAB20025BH	Multifunctional 200g Chlorine Tablets	25kg	each	299.85		BH35
MFTAB201BH	Multifunctional Mini 20g Chlorine Tablets	1kg	6	17.75	106.50	BH10
MFTAB2025BH	Multifunctional Mini 20g Chlorine Tablets	2.5kg	each	33.95		BH35
MFTAB205BH	Multifunctional Mini 20g Chlorine Tablets	5kg	each	64.25		BH35
CLTAB2002BH	200g Chlorine Tablets	2kg	each	24.95		BH35
CLTAB2005BH	200g Chlorine Tablets	5kg	each	59.50		BH35
CLTAB20010BH	200g Chlorine Tablets	10kg	each	116.25		BH35
CLTAB20025BH	200g Chlorine Tablets	25kg	each	287.50		BH35
CLTAB2025BH	Small Chlorine Tablets (20g)	2.5kg	each	32.25		BH35
CLTAB205BH	Small Chlorine Tablets (20g)	5kg	each	61.50		BH35
CLTAB2025BH	Small Chlorine Tablets (20g)	25kg	each	296.50		BH35
MFDISP.72BH	Multifunctional Floating Dispenser	720g	8	19.50	156.00	BH10
MFDISP15BH	Multifunctional Floating Dispenser	1.5kg	6	29.25	175.50	BH10
FLDISPLRBH	Large Floating Chlorine Tablet Dispenser - Empty	each		7.99		BH10
FLDISPSMLAS	Small Floating Dispenser - Empty	each		5.99		AS10
CLULTGRN2BH	Ultimate Stabilised Chlorine Granules	2kg	6	22.85	137.10	BH30
CLULTGRN5BH	Ultimate Stabilised Chlorine Granules	5kg	4	50.80	203.20	BH30
CLGRAN01BH	Stabilised Chlorine Granules	1kg	6	12.70	76.20	BH10
CLGRAN02BH	Stabilised Chlorine Granules	2kg	6	21.15	126.90	BH30
CLGRAN05BH	Stabilised Chlorine Granules	5kg	4	46.95	187.80	BH30
CLGRAN10BH	Stabilised Chlorine Granules	10kg	each	91.95		BH30
CLGRAN25BH	Stabilised Chlorine Granules	25kg	each	225.25		BH30
SALTNACA25BH	Electrolysis Salt	25kg	each	41.95		BH10
BRTAB50BH	Bromine Tablets (BCDMH)	5kg	each	104.75		BH15
Shock Treatments						
SHFUSP175BH	Pool Fusion Aqua Sachet	175g	20	5.95	119.00	BH10
SHRAP01BH	Rapid Shock Pot	1kg	6	23.60	141.60	AB20
SHRAP02BH	Rapid Shock	2kg	each	40.25		AB20
SHRAP05BH	Rapid Shock	5kg	each	91.25		AB20
SHGRAN01BH	Granular Shock	1kg	6	17.80	106.80	BH10
SHGRAN02BH	Granular Shock	2kg	6	28.90	173.40	BH10
SHGRAN50BH	Granular Shock	5kg	each	72.40		BH20
NCLSHOCK05BH	Non Chlorine Shock	5kg	4	75.50	302.00	BH10
Water Balance Chemicals						
PHMIN15BH	pH Minus	1.5kg	6	14.35	86.10	BH25
PHMIN07BH	pH Minus	7kg	2	30.90	61.80	BH25
PHMIN25BH	pH Minus bucket	25kg	each	86.50		BH25
PHPLUS01BH	pH Plus	1kg	6	11.50	69.00	BH25
PHPLUS05BH	pH Plus	5kg	4	29.95	119.80	BH25
PHPLUS25BH	pH Plus bucket	25kg	each	87.85		BH25
TAPLUS05BH	TA Raiser	5kg	each	30.60		BH25
TAPLUS25BH	TA Raiser	25kg	each	89.60		BH25
LHTAMINUS05BH	TA Reducer (10% Hydrochloric Acid)	5ltr	4	26.95	107.80	BH10
TAMINUS05BH	TA Reducer (Hydrochloric Acid)	5ltr	2	27.95	55.90	BH10
WBACID1410BH	pH Minus Liquid (14% Sulphuric Acid)	10ltr	each	29.95		BH10
CHPLUS05BH	Calcium Hardness Raiser	5kg	each	26.85		BH25
CHPLUS25BH	Calcium Hardness Raiser	25kg	each	72.85		BH25

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Algaecides						
ALGULT01BH	Ultimate Algicide Concentrate	1ltr	6	34.95	209.70	BH10
ALGAE01BH	Algae Controller	1ltr	6	10.25	61.50	BH10
ALGAE02BH	Algae Controller	2ltr	6	17.45	104.70	BH10
ALGAE05BH	Algae Controller NEW	5ltr	4	23.95	95.80	BH10
Longlife Algaecides						
ALGIMAX1BH	AlgiMAX Eliminator	1ltr	6	24.95	149.70	BH10
ALGIMAX2BH	AlgiMAX Eliminator	2ltr	6	39.95	239.70	BH10
ALGAESUMC1BH	Summerclear Plus	1ltr	6	23.95	143.70	BH10
ALGAESUMC02BH	Summerclear	2ltr	6	29.85	179.10	BH10
ALGKLEENPOOL	Kleen Pool	1ltr	10	23.95	239.50	BH20
ALGWNTR1BH	Concentrated Winter Time	1ltr	6	25.25	151.50	BH10
ALGWNTR5BH	Ultimate Winter Time	5ltr	4	28.75	115.00	BH10
Clarifiers						
CLAULT01BH	Ultimate Water Clarifier Concentrate	1ltr	6	26.95	161.70	BH10
CLAPAC01BH	Rapid Liquid Floc	1ltr	6	17.95	107.70	BH10
CLACUB24SINGBH	JellyCLEAR Cubes	24 x 70g	1	2.80	67.20	BH10
CLASOCK1BH	Flockfix Cartridges (8 x 125g socks per box)	1kg	12	22.95	275.40	BH10
CLAFLOC2BH	Granular Floc	2kg	6	14.75	88.50	BH10
CLASACHT24BH	ClearFAST Aqua Sachet	150ml	24	4.45	106.80	BH10
CLATAB05BH	Aqua Sparkle Tablets	0.5kg tube	12	15.95	191.40	BH10
Cleaning Products						
COVCLEAN5BH	Slatted CoverKleen	5ltr	4	38.50	154.00	BH10
CPSPRING5BH	Springwash	5ltr	2	26.95	53.90	BH10
CPTLC02BH	Tile & Liner Cleaner	2ltr	6	23.95	143.70	BH10
CPWCP350BH	Waterline Cleaning Paste	350g	12	11.65	139.80	BH10
CPFILT01BH	Filter Cleaner	1ltr	6	19.50	117.00	BH10
Speciality Products						
PHOSAWAY1BH	Concentrated Phos Away	1ltr	6	23.95	143.70	BH10
PHOSAWAYULT1BH	Ultimate Phos Away TRIPLE STRENGTH	1ltr	6	27.95	167.70	BH10
PHOSULT100BH	Ultimate Phos Granules	2 x 100g	12	12.95	155.40	BH10
SPCLRED1BH	Chlorine Reducer	1kg	6	15.49	92.94	BH10
SPCLRED5BH	Chlorine Reducer	5kg	each	39.95		BH10
SPCOND2BH	Chlorine Stabiliser	2kg	each	28.95		BH10
SPCOND3.78BH	Instant Chlorine Stabiliser	3.78ltr	4	26.95	107.80	BH10
SPSTNHIB1BH	Stain & Scale Inhibitor	1ltr	6	22.95	137.70	BH10
SPMETAL01BH	Metal Klear	1ltr	6	22.95	137.70	BH10
SPSTAIN01BH	Natural Stain Remover	1kg	6	16.95	101.70	BH10
SPSOLAR02BH	Solar Shield	2ltr	6	32.95	197.70	BH10
SPLEAK01BH	Pool Leak Seeker	1ltr	6	27.95	167.70	BH10
Test Strips						
TS4WAYBH	3+ Way Test Strips (Cl, Br, pH & total Alkalinity)	50 strips	each	10.49		BH10
TS4WAYAS	4 Way Test Strips (Cl, Br, pH & Total Alkalinity)	50 strips	each	10.95		AS10
TS6WAYC20	6 Way Test Strips (Free Chlorine/Bromine, Total Chlorine, pH, Total Alkalinity & Calcium Hardness & Cyanuric Acid)	50 strips	each	10.95		BH10
TSPHOSPHATE	Phosphate Test Strips NEW		each	POA		
TSAQTOXAB	Aquablanc Test Strips (mps) Tests for Aquablanc Spa	50 strips	each	12.50		AB20

AquaSPArkle Hot Tub Chemicals



Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Starter Kits						
AGPSPAQUAGENTLE	Aqua Gentle Water Care Kit <i>Contains: 1ltr Aqua Gentle Conditioning Liquid, 700g Aqua Gentle Fizzy Tabs, 5 x 35g Spa Fusion, 4 Way Test Strips & FOC 120ml Conditioning Sachet</i>	1	4	55.00	220.00	POA
AGPSPCLIAS	Spa Starter Pack - Chlorine <i>Contains: 500g Stabilised Chlorine Granules, 750g pH Minus 500g pH Plus, 500ml FoamAway & 4 Way Test Strips</i>	1	4	41.25	165.00	AS10
AGPSPCL2AS	Complete Spa Water Care Kit - Chlorine <i>Contains: 500g Chlorine Granules, 750g pH Minus, 500g pH Plus 500g T.A. Plus, 2 x Spa Fusion, Spa Immerse & 4 Way Test Strips</i>	1	4	51.75	207.00	AS10
AGPSPBRIAS	Spa Starter Pack - Bromine <i>Contains: 500g Bromine Granules, 750g pH Minus 500g pH Plus, 500ml FoamAway & 4 Way Test Strips</i>	1	4	45.85	183.40	AS10
AGPSPBR2AS	Complete Spa Water Care Kit - Bromine <i>Contains: 500g Bromine Granules, 750g pH Minus, 500g pH Plus 500g T.A. Plus, 2 x Spa Fusion, Spa Immerse & 4 Way Test Strips</i>	1	4	56.45	225.80	AS10
AGPSPNCLIAS.	O ₂ Gentle Spa Starter Kit <i>Includes: 1kg O₂ Gentle Granules, 0.5ltr O₂ Gentle Liquid, 500g pH Plus, 1 x Spa Fusion, 3 Way Aquablanc Test Strips, 10ml Scoop & 50ml Measuring Cup</i>	1	4	50.95	203.80	AS05
AGPSMAINAS	Hot Tub Service Pack <i>Contains: 500ml FoamAway, 500ml Hot Tub Flush, 500ml Spa Sparkle 500ml Instant Filter Cleaner, 250ml Surface Cleaner</i>	1	4	51.00	204.00	POA

Disinfectants/Sanitising system products

CLTAB201AS	Chlorine Tablets 20g	1kg	6	17.00	102.00	AS10
MFTAB201AS	Multifunctional Chlorine Tablets 20g	1kg	6	17.75	106.50	AS10
MFTAB205AS	Multifunctional Chlorine Tablets 20g	5kg	each	64.25		AS20
CLTAB20486AS	Spa Mini Kwik Tablets	486g	12	9.95	119.40	AS05
MFDISP.16AS	Ezy-Float While stocks last	2 x 80g	12	5.95	71.40	AS05
CLGRAN.5AS	Stabilised Chlorine Granules	500g	6	7.85	47.10	AS10
CLGRAN1AS	Stabilised Chlorine Granules	1kg	6	12.70	76.20	AS10
CLGRAN5AS	Stabilised Chlorine Granules	5kg	4	46.95	187.80	AS20
ASPODBROMINE	Spa Bromine Pod	3 x 140g	8	n/a	239.76	GHS1
ASPODSERVICEBR	Spa Bromine Pod - Service Pack	32 x 140g	1	n/a	312.00	GHS1
BRTAB01AS	Bromine Tablets	1kg	6	33.25	199.50	AS10
BRTAB50AS	Bromine Tablets	5kg	each	104.75		BH15
BRGRAN05AS	Bromine Infused Granules	500g	6	14.95	89.70	AS10
BRGRAN01AS	Bromine Infused Granules	1kg	6	24.85	149.10	AS10
BRGRAN5AS	Bromine Infused Granules	5kg	4	74.75	299.00	AS10
SALTNACA5AS	Spa Pure Salt	5kg	4	17.95	71.80	AS10
BROMIDE2AS	Bromo Boost (Sodium Bromide)	2kg	6	48.95	293.70	AS10
FLDISPSMLTUCKED	Small Telescopic Floating Dispenser - Empty	1	each	5.99		AS10

AquaSPArkle Non Chlorine Treatment for Hot Tubs

NCL02GRAN01AS	O ₂ Gentle Granules	1kg	6	21.45	128.70	AB20
NCLCMBLQ05AS	O ₂ Gentle Liquid	500ml	6	11.49	68.94	AB20

Shock Treatments

SHFUSSP1AS	Spa Fusion	35g	30	3.75	112.50	AS05
NCLSHOCK1AS	Non Chlorine Shock	1kg	6	28.00	168.00	AS10
NCLSHOCK5AS	Non Chlorine Shock	5kg	4	75.50	302.00	AS05
SHRAP05AS	Rapid Shock	500g	12	14.45	173.40	AB20
SHRAP5AS	Rapid Shock	5kg	each	91.25		AB20

AquaSPArkle Hot Tub Chemicals



Complete Pool Controls

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Balance Chemicals						
PHMIN15AS	pH Minus	1.5kg	6	14.35	86.10	AS10
PHPLUS1AS	pH Plus	1kg	6	11.50	69.00	AS10
TAPLUS1AS	TA Plus	1kg	6	12.60	75.60	AS10
CHPLUS1AS	Hardness Plus	1kg	6	11.45	68.70	AS10
Cleaners						
SPACLN5AS	Surface Cleaner (trigger spray)	500ml	12	9.95	119.40	AS05
SPACLN1AS	Surface Cleaner	1ltr	6	16.15	96.90	AS10
SPACRTIM5AS	Immerse (Sachet)	2 x 50g	15	6.49	97.35	AS05
CPFILT05AS	Instant Filter Cleaner	500ml	12	12.50	150.00	AS10
SPACRT5AS	Cartridge Cleaner	500ml	6	9.75	58.50	AS10
SPACRT001AS	Cartridge Cleaner	1ltr	6	16.15	96.90	AS10
SPAHTFLUSH.25AS	Hot Tub Flush	250ml	6	7.95	47.70	AS05
SPAHTFLUSH.5AS	Hot Tub Flush	500ml	6	12.95	77.70	AS05
SPAHTFLUSH1AS	Eco Flush	1ltr	6	11.85	71.10	AS10
SPAHTCONDIAS	Aqua Gentle Hot Tub Conditioning Liquid	1ltr	6	28.95	173.70	POA
SPAHTCONDI20AS	Hot Tub Conditioner (Sachet)	120ml	30	3.59	107.70	AS05
DIOX6AS	DiOx Ultra (chlorine Dioxide) NEW	10 x 20g	6	37.50	225.00	GHS1
DIOX5AS	DiOx Ultra 50 x 20g (chlorine Dioxide) NEW	1kg	each	187.50		GHS1
Specialities						
CLREDLIQ.5AS	Quick Chlorine Reducer Liquid	500ml	6	3.95	23.70	AS05
SPAPHOS5AS	PhosAway	500ml	6	11.95	71.70	AS05
CLACUB120AS	Spa Clarity Cubes	4 x 30g	20	6.95	139.00	AS05
SPASPRK5AS	Spa Sparkle	500ml	6	9.75	58.50	AS10
SPASPRK1AS	Spa Sparkle	1ltr	6	16.15	96.90	AS10
SPAFOAM5AS	FoamAway	500ml	6	9.75	58.50	AS10
SPAFOAMINST5AS	Instant FoamAway (trigger spray)	500ml	12	9.95	119.40	AS05
SPAFOAM1AS	FoamAway	1ltr	6	16.15	96.90	AS10
SPASCALE5AS	ScaleAway	500ml	6	9.75	58.50	AS10
SPASCALE1AS	ScaleAway	1ltr	6	16.15	96.90	AS10
Commercial Service Packs & Swim Spas						
SPACLN50AS	Surface Cleaner	5ltr	4	56.35	225.40	AS10
SPACRT05AS	Cartridge Cleaner	5ltr	4	56.35	225.40	AS10
SPASPRK50AS	Spa Sparkle	5ltr	4	56.35	225.40	AS10
SPAFOAM50AS	FoamAway	5ltr	4	56.35	225.40	AS10
SPASCALE50AS	ScaleAway	5ltr	4	56.35	225.40	AS10
ECOSPAHTFLUSH5AS	Eco Flush	5ltr	4	41.95	167.80	AS10
SPAHTFLUSH5AS	Hot Tub Flush	5ltr	4	81.85	327.40	AS10
AromaScent Spa Aromatherapy Crystals						
SPASCENT1	Ylang Ylang	500g	6	7.25	43.50	AS05
SPASCENT2	Tea Tree	500g	6	7.25	43.50	AS05
SPASCENT3	Lavender	500g	6	7.25	43.50	AS05
SPASCENT4	Citrus Burst	500g	6	7.25	43.50	AS05
SPASCENT5	Sensual/Stimulating Blend	500g	6	7.25	43.50	AS05
SPASCENT6	Relaxing/Soothing Blend	500g	6	7.25	43.50	AS05
SPASCENT7	Multi-Box - all six (original) fragrances	6 x 500g	1	N/A	43.50	AS05
Test Strips						
TS4WAYAS	4-Way Test Strips (Cl, Br, pH & Total Alkalinity)	50 strips		10.95		AS10

Gold Horizons Hot Tub Chemicals



Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Water Care Kits						
AGPSPCL2GOLD	Spa Water Care Kit - Chlorine <i>Contains: 500g Stabilised Chlorine Granules, 750g pH Minus 500g pH Plus, 500g TA Plus, Test Strips & Spa Guide</i>	1	4	38.50	154.00	GH51
AGPSPBR2GOLD	Spa Water Care Kit - Bromine <i>Contains: 500g Bromine Infused Granules, 750g pH Minus 500g pH Plus, 500g TA Plus, Test Strips & Spa Guide</i>	1	4	42.80	171.20	GH51
Disinfectants						
GHSMFTAB201	Spa Multifunctional 20g Chlorine Tablets	1kg	6	16.80	100.80	GH10
GHSMINIQU.486	Mini Kwik Tablets	486g	12	9.95	119.40	GH51
GHSCCLGRAN1	Spa Stabilised Chlorine Granules	1kg	6	12.10	72.60	GH10
GHSBRTAB1	Spa Bromine Tablets	1kg	6	31.50	189.00	GH10
GHSEBRGRAN1	Spa Bromine Infused Granules	1kg	6	22.95	137.70	GH10
Balance Chemicals						
GHSPHMIN15	Spa pH Minus	1.5kg	6	14.05	84.30	GH10
GHSPHPLUS1	Spa pH Plus	1kg	6	11.10	66.60	GH10
GHSTAPLUS1	Spa T.A. Plus	1kg	6	12.35	74.10	GH10
GHSCCHPLUS1	Spa Hardness Plus	1kg	6	11.25	67.50	GH10
Shock Treatments						
GHSSHRAP450	Spa Rapid Shock	500g	6	13.60	81.60	GH51
GHSECLSHOCK1	Spa Non Chlorine Shock	1kg	6	26.70	160.20	GH10
GHSSHOCK	Spa Revive	500g	12	17.95	215.40	GH51
Cleaners						
GHSSPACRTIMS5	Powder Filter Cleaner	500g	12	17.95	215.40	GH51
GHSSPACLN1	Spa Surface Cleaner	1ltr	6	15.65	93.90	GH10
GHSSPACRT001	Spa Cartridge Cleaner	1ltr	6	15.65	93.90	GH10
GHSEFILTER	Spa Rapid Filter Klean	500ml	12	12.50	150.00	GH10
GHSEPOLISH	Spa Shine 'n' Protect	500ml	12	15.95	191.40	GH51
GHSEPIPE	Spa Flush Plus	1ltr	6	14.50	87.00	GH51
Specialities						
GHSECLARIFIER1	Spa Natural Clarifier	1ltr	6	15.65	93.90	GH10
GHSESCALE1	Spa Scale Free	1ltr	6	15.65	93.90	GH10
GHSEFOAM	Spa Foam Free	500ml	12	11.75	141.00	GH10
GHSEFOAM1	Spa Foam Free	1ltr	6	15.65	93.90	GH10
GHSEPERFECT	Spa & Pool Perfect While stocks last	1ltr	6	17.95	107.70	GH51

Revival Aromatherapy Crystals



Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Revival Aromatherapy Crystals						
REVIVAL250LAV	Lavender	250g	12	4.99	59.88	IN20
REVIVAL500LAV	Lavender	500g	6	8.95	53.70	IN20
REVIVAL250COCO	Calming Coconut	250g	12	4.99	59.88	IN20
REVIVAL500COCO	Calming Coconut	500g	6	8.95	53.70	IN20
REVIVAL250CANE	Candy Cane	250g	12	4.99	59.88	IN20
REVIVAL500CANE	Candy Cane	500g	6	8.95	53.70	IN20
REVIVAL250BLUE	Blue Illusion	250g	12	4.99	59.88	IN20
REVIVAL500BLUE	Blue Illusion	500g	6	8.95	53.70	IN20
REVIVAL250ALMOND	Absolute Almond	250g	12	4.99	59.88	IN20
REVIVAL500ALMOND	Absolute Almond	500g	6	8.95	53.70	IN20
REVIVAL250MELLOW	Mellow Mood	250g	12	4.99	59.88	IN20
REVIVAL500MELLOW	Mellow Mood	500g	6	8.95	53.70	IN20
REVIVAL250FLOSS	Candy Floss	250g	12	4.99	59.88	IN20
REVIVAL500FLOSS	Candy Floss	500g	6	8.95	53.70	IN20
REVIVAL250CRAN	Sweet Cranberry	250g	12	4.99	59.88	IN20
REVIVAL500CRAN	Sweet Cranberry	500g	6	8.95	53.70	IN20
REVIVAL250BERRY	Very Berry	250g	12	4.99	59.88	IN20
REVIVAL500BERRY	Very Berry	500g	6	8.95	53.70	IN20
REVIVAL250KIWI	Kool Kiwi	250g	12	4.99	59.88	IN20
REVIVAL500KIWI	Kool Kiwi	500g	6	8.95	53.70	IN20
REVIVAL250SPRING	Spring Breeze	250g	12	4.99	59.88	IN20
REVIVAL500SPRING	Spring Breeze	500g	6	8.95	53.70	IN20
REVIVAL250CITRUS	Citrus Burst	250g	12	4.99	59.88	IN20
REVIVAL500CITRUS	Citrus Burst	500g	6	8.95	53.70	IN20
REVIVAL250MULTI	Revival Aromatherapy Multi Box	250g	12	n/a	59.88	IN20
REVIVAL500MULTA	Revival Aromatherapy Multi Box - A <i>Includes: Absolute Almond, Blue Illusion, Candy Cane, Mellow Mood, Spring Breeze & Sweet Cranberry</i>	500g	6	n/a	53.70	IN20
REVIVAL500MULTB	Revival Aromatherapy Multi Box - B <i>Includes: Very Berry, Citrus Burst, Candy Floss, Calming Coconut, Kool Kiwi & Lavender</i>	500g	6	n/a	53.70	IN20

Aquablanc Oxygen Non Chlorine Products

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Aquablanc Non Chlorine Treatment for Pools and Spas						
NCLOXY20AB	Aquablanc Oxygen Liquid with algaecide 12% (for automatic controllers)	20kg	each	113.95		AB20
AGPSPNCLAB	Aquablanc Spa Starter Kit <i>Includes: 1kg Aquablanc O2 Tablets, 1ltr Combination A Liquid, 750g Spa pH Minus, 500g Spa pH Plus, 500g Spa T.A. Plus, Aquablanc Test Strips and floating dispenser</i>	1	each	74.95		AS05
NCL02TAB1AB	Aquablanc O ₂ tablets	1kg	6	26.95	161.70	AB20
NCLCMBLQ1AB	Aquablanc A combination liquid	1ltr	6	19.50	117.00	AB20
Test Kits						
TSAQTOXAB	Aquablanc Test Strips (mps) <i>Tests for Aquablanc Spa</i>	50 strips	each	12.50		AB20
Speciality Products						
CLASOCK1BH	Flockfix Cartridges 8 x 125g socks per box	1kg	12	22.95	275.40	BH10

Own Label Pool Chemicals



Complete Pool Controls

Own label service available for accounts spending £10,000.00 + per annum.

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Disinfectants						
CLTAB2002OL	Trichlor 200g Chlorine Tablets	2kg	each	25.05		OL35
CLTAB2005OL	Trichlor 200g Chlorine Tablets	5kg	each	59.60		OL35
CLTAB20010OL	Trichlor 200g Chlorine Tablets	10kg	each	116.35		OL35
CLTAB20025OL	Trichlor 200g Chlorine Tablets	25kg	each	287.60		OL35
CLTAB2025OL	Trichlor Small Chlorine Tablets	2.5kg	each	32.35		OL35
CLTAB205OL	Trichlor Small Chlorine Tablets	5kg	each	61.60		OL35
MFTAB2002OL	Multifunctional Chlorine Tablets 200g	2kg	each	26.05		OL35
MFTAB2005OL	Multifunctional Chlorine Tablets 200g	5kg	each	62.05		OL35
MFTAB20010OL	Multifunctional Chlorine Tablets 200g	10kg	each	121.60		OL35
MFTAB20025OL	Multifunctional Chlorine Tablets 200g	25kg	each	299.95		OL35
MFTAB2025OL	Multifunctional Chlorine Tablets 20g	2.5kg	each	34.05		OL35
MFTAB205OL	Multifunctional Chlorine Tablets 20g	5.0kg	each	64.35		OL35
CLGRAN2OL	Stabilised Chlorine Granules	2kg	6	21.25	127.50	OL30
CLGRAN5OL	Stabilised Chlorine Granules	5kg	4	47.05	188.20	OL30
CLGRAN10OL	Stabilised Chlorine Granules	10kg	each	92.05		OL30
CLGRAN25OL	Stabilised Chlorine Granules	25kg	each	225.35		OL30
CLULTGRN5OL	Stabilised Multifunctional Chlorine Granules	5kg	4	50.90	203.60	OL30
SHGRAN50OL	Granular Shock	5kg	each	72.50		OL25
NCLSHOCK5OL	Non Chlorine Shock	5kg	4	75.60	302.40	OL10
BRTAB50OL	Bromine BCDMH	5kg	each	104.85		BH15
Water Balance Chemicals						
PHMIN7OL	pH Minus / Dry Acid	7kg	2	31.00	62.00	OL30
PHMIN25OL	pH Minus / Dry Acid	25kg	each	86.60		OL30
PHPLUS5OL	pH Plus / Soda Ash	5kg	4	30.05	120.20	OL30
PHPLUS25OL	pH Plus / Soda Ash	25kg	each	87.95		OL30
TAPLUS5OL	TA Plus - Sodium Bicarbonate	5kg	each	30.70		OL10
TAPLUS25OL	TA Plus - Sodium Bicarbonate	25kg	each	89.70		OL25
CHPLUS5OL	Hardness Plus - Calcium Chloride	5kg	each	26.95		OL10
CHPLUS25OL	Hardness Plus - Calcium Chloride	25kg	each	72.95		OL25
Speciality Chemicals						
CLAFLOC2OL	Granular Floc	2kg	6	14.85	89.10	OL10
ALGAE2OL	Algaecide	2ltr	6	17.55	105.30	OL10
ALGAESUMC2OL	Summerclear	2ltr	6	29.95	179.70	OL10
ALGWNTR5OL	Winter Time	5ltr	4	28.85	115.40	OL10
ALGAEWNTC2OL	Winterclear	2ltr	6	29.95	179.70	OL10
CPTLC2OL	Tile & Liner Cleaner	2ltr	6	24.05	144.30	OL10

Own Label Hot Tub Chemicals



Complete Pool Controls

Own label service available for accounts spending £10,000.00 + per annum.

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Spa Starter Kit						
AGPSPCL1OL	Spa Starter Pack - Chlorine <i>Includes: AquaSPARKle 500g Chlorine Granules, 750g pH Minus, 500g pH Plus, 500ml Foam Away & 4 Way Test Strips</i>	1	4	41.35	165.40	OL05
AGPSPBR1OL	Spa Starter Pack - Bromine <i>Includes: AquaSPARKle 500g Bromine Granules, 750g pH Minus, 500g pH Plus, 500ml Foam Away & 4 Way Test Strips</i>	1	4	45.95	183.80	OL05
Complete Spa Starter Kit						
AGPSPCL2OL	Complete Spa Water Care Kit - Chlorine <i>Includes: AquaSPARKle 500g Chlorine Granules, 750g pH Minus, 500g pH Plus, 500g T.A. Plus, 2 x Spa Fusion, Spa Immerse & 4 Way Test Strips</i>	1	4	51.85	207.40	OL05
AGPSPBR2OL	Complete Spa Water Care Kit - Bromine <i>Includes: AquaSPARKle 500g Bromine Granules, 750g pH Minus, 500g pH Plus, 500g T.A. Plus, 2 x Spa Fusion, Spa Immerse & 4 Way Test Strips</i>	1	4	56.55	226.20	OL05
Disinfectants						
CLTAB201OL	Spa 20g Chlorine Tablets	1kg	6	17.10	102.60	OL05
MFTAB201OL	Spa Multifunctional 20g Chlorine Tablets	1kg	6	17.85	107.10	OL05
CLGRAN1OL	Spa Stabilised Chlorine Granules	1kg	6	12.80	76.80	OL05
BRTAB01OL	Spa Bromine Tablets	1kg	6	33.35	200.10	OL05
BRGRAN01OL	Spa Bromine Infused Granules	1kg	6	24.95	149.70	OL05
BRGRAN5OL	Spa Bromine Infused Granules	5kg	4	74.85	299.40	OL05
Shock Treatments						
SHGRAN1OL	Granular Shock	1kg	6	17.90	107.40	OL05
NCLSHOCK1OL	Spa Non Chlorine Shock	1kg	6	28.10	168.60	OL05
Water Balance Chemicals						
PHMIN15OL	Spa pH Reducer	1.5kg	6	14.45	86.70	OL05
PHPLUS1OL	Spa pH Increaser	1kg	6	11.60	69.60	OL05
TAPLUS1OL	Spa Alkalinity Increaser	1kg	6	12.70	76.20	OL05
CHPLUS1OL	Spa Hardness Increaser	1kg	6	11.55	69.30	OL05
Spa Specialities						
SPAHTFLUSH1OL	Spa Flush	1ltr	6	11.95	71.70	OL05
SPACLN1OL	Spa Surface Cleaner	1ltr	6	16.25	97.50	OL05
SPACRT001OL	Spa Cartridge Cleaner	1ltr	6	16.25	97.50	OL05
SPASPRK1OL	Spa Sparkle	1ltr	6	16.25	97.50	OL05
SPAFOAM1OL	Spa FoamAway	1ltr	6	16.25	97.50	OL05
SPASCALE1OL	Spa ScaleAway	1ltr	6	16.25	97.50	OL05
Commercial Service Packs & Swim Spas						
SPAHTFLUSH5OL	Spa Flush	5ltr	4	42.05	168.20	OL05
SPACLN50OL	Spa Surface Cleaner	5ltr	4	56.45	225.80	OL05
SPACRT05OL	Spa Cartridge Cleaner	5ltr	4	56.45	225.80	OL05
SPASPRK50OL	Spa Sparkle	5ltr	4	56.45	225.80	OL05
SPAFOAM50OL	Spa FoamAway	5ltr	4	56.45	225.80	OL05
SPASCALE50OL	Spa ScaleAway	5ltr	4	56.45	225.80	OL05

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Sodium Hypochlorite						
HYPOLS5CM	Liquid Shock (10/11% Sodium Hypo)	5ltr	2	20.95	41.90	CM20
HYPO1110CM	10/11% Sodium Hypochlorite	10ltr	each	27.75		CM20
HYPO1120CM	10/11% Sodium Hypochlorite	20ltr	each	44.95		CM20
HYPO1510CM	14/15% Sodium Hypochlorite	10ltr	each	34.75		CM30
HYPO1520CM	14/15% Sodium Hypochlorite	20ltr	each	54.95		CM30
Chlorine & Bromine Donors						
CLTAB2025BH	Small Chlorine Tablets	2.5kg	each	32.25		BH35
CLTAB20025BH	200g Chlorine Tablets	25kg	each	287.50		BH35
BRTAB50BH	Bromine Tablets (BCDMH)	5kg	each	104.75		BH15
Pro-Cal Chlorine Donors						
SHGRAN10CM	Pro-Cal Calcium Hypochlorite Granules	10kg	each	120.25		CM20
SHGRAN25CM	Pro-Cal Calcium Hypochlorite Granules	25kg	each	254.25		CM20
SHGRAN40CM	Pro-Cal Calcium Hypochlorite Granules While stocks last	40kg	each	397.45		CM20
HtH Calcium Hypochlorite						
HTSHOCKGRAN4	HtH Shock	4kg	2	85.60	171.20	AB20
HTHGRANULAR25	HtH Granules Regular	25kg	each	282.40		CM15
HTHDDGRAN25	HtH Granules NEW	25kg	each	POA		CM15
HTHEFTAB25	HtH Easiflo Briquettes	25kg	each	373.75		CM15
Salt						
SALTGRN10CM	Granular Salt (bag) While stocks last	10kg	each	14.95		CM20
SALTGRN25CM	Granular Salt (bag)	25kg	each	35.95		CM20
SALTNACA25MP	Mr Pure Electrolysis Salt (bucket)	25kg	each	41.95		BH10
SALTHYDROSOFT25	Hydrosoft Salt Granules Ideal for salt chlorination	25kg	each	40.95		CM20
SALTSOFTSELPLUSS	Soft Sel Pluss Tablets (bag)	25kg	each	40.95		CM20
SALTPEB25CM	Salt Pebbles (bag)	25kg	each	39.95		CM20
SALTPDV25CM	PDV Salt Granules (bag)	25kg	each	36.50		CM20
Water Balance						
PHMIN07BH	pH Minus	7kg	2	30.90	61.80	BH25
PHMIN25BH	pH Minus bucket	25kg	each	86.50		BH25
PHMIN25CM	pH Minus / Dry Acid (bag)	25kg	each	59.95		CM25
WBACIDHCL1025CM	Hydrochloric Acid 10%	25ltr	each	42.50		CM30
WBACID2825CM	Hydrochloric Acid 28%	25ltr	each	52.50		CM30
WBACID1410MP	Mr Pure pH Minus Liquid (14% Sulphuric Acid)	10ltr	each	29.95		BH10
WBACID1425CM	Granudos Acid <15%	25ltr	each	36.95		AB20
WBACIDPH25	Granudos pH Minus liquid 25%	25ltr	each	47.45		AB20
WBACID4525CM	Granudos Acid 45%	25ltr	each	61.15		CM30
PHPLUS05BH	pH Plus	5kg	4	29.95	119.80	BH25
PHPLUS25BH	pH Plus bucket	25kg	each	87.85		BH25
PHPLUS25CM	pH Plus / Soda Ash (bag)	25kg	each	59.95		CM25
TAPLUS05BH	TA Raiser	5kg	each	30.60		BH25
TAPLUS25BH	TA Raiser	25kg	each	89.60		BH25
TAPLUS25CM	T.A. Plus / Sodium Bicarbonate (bag)	25kg	each	59.95		CM25
CHPLUS05BH	Calcium Hardness Raiser	5kg	each	26.85		BH25
CHPLUS25BH	Calcium Hardness Raiser	25kg	each	72.85		BH25
CHPLUS25CM	Hardness Plus / Calcium Chloride (bag)	25kg	each	48.95		CM25
SPCOND3.78BH	Instant Chlorine Stabiliser	3.78ltr	4	26.95	107.80	BH10
SPCOND2BH	Chlorine Stabiliser	2kg	each	28.95		BH10
SPCOND23CM	Cyanuric Acid/Conditioner	23kg	each	132.95		CM10
SPCOND23CM	Cyanuric Acid/Conditioner (bag)	25kg	each	124.95		CM10

Order Code	Product Description	Pack size	Case QTY	SSP £	Case Cost	Cat code/ discount
Algaecide						
ALGAEHD20CM	Heavy Duty Algaecide	20ltr	each	147.95		CM10
Flocculants, Clarifiers & Specialities						
SPCLRED1BH	Chlorine Reducer (reduces chlorine & bromine)	1kg	6	15.49	92.94	BH10
SPCLREDT25CM	Sodium Thiosulphate	25kg	each	67.45		CM10
HEAT20CM	Solar Shield	20ltr	each	189.95		CM10
CLATAB05BH	Aqua Sparkle Tablets	0.5kg tube	12	15.95	191.40	BH10
CLAKALM25CM	Kibbled Aluminium Sulphate (bag)	25kg	each	56.75		CM25
CLAPAC20CM	FlocPAC SUPER	20ltr	each	59.95		CM10
CLAHD02CM	Heavy Duty Clarifier	2ltr	6	17.95	107.70	CM10
Sauna & Steam Room Products						
SRMLK5CM	Sauna / Steam Milk - Eucalyptus	5ltr	2	53.95	107.90	CM10
CPSKLEEN1CM	SteamKleen	1kg	6	16.95	101.70	CM10
Commercial Cleaners						
DIOX5CM	DiOx Ultra 50 x 20g (chlorine Dioxide) NEW	1kg	each	187.50		GH51
CPTLC02BH	Tile & Liner Cleaner	2ltr	6	23.95	143.70	BH10
CPEXMULTI05BH	Multipurpose Kleen	5ltr	2	22.50	45.00	CM05
CPEXKLEEN05BH	Scale Kleen	5ltr	2	27.50	55.00	CM05
CPEXDEEP05BH	Deep Kleen	5ltr	2	27.50	55.00	CM05
CPEXSHOWER05BH	Shower Kleen (powerful shower head cleaner)	5ltr	2	29.95	59.90	CM05

Personal Protective Equipment & Accessories

Order Code	Product Description	Case QTY	SSP £	Case Cost	Cat code/ discount
Health & Safety Kits					
HSKIT1DR	Kit 1- Daily/routine wear <i>Including: half mask respirator and filter, goggles, gauntlets, apron, wellingtons (Size 9 unless otherwise requested) hand wipes and holdall</i>	Each	220.95		HS10
HSKIT2HP	Kit 2 - High Protection <i>Including: full mask respirator and filter, gauntlets, boiler suit, apron, wellingtons (Size 9 unless otherwise requested) hand wipes and holdall</i>	Each	449.95		HS10
HSKIT3SPIL	50 Litre Spill Kit	Each	204.95		HS10
Face/Eye Protection					
HSGOGGLE	Safety Goggles c/w acetate clear	Pair	22.95		HS10
Body/Hand Protection					
HSGAUNT9	Chemical Gauntlets (to elbow)	7 - 10	Pair	16.75	HS10
HSAPRON	Chemical Resistant Apron c/w ties		Each	20.95	HS10
HSLWSUIT	Chemical Resistant Boilersuit - Lightweight	S -XXL	Each	57.95	HS10
HSOSHOES	Disposable Polythene Overshoes (50 pairs)		Pack	17.95	HS10
HSWIPES	Hand wipes (150)		Each	21.50	HS10
HSOLDALL	Nylon Holdall		Each	28.95	HS10
HSBOOTS	Safety Wellingtons black	5 - 12	Pair	32.95	HS10
Respiration					
HSFFRESP	Full Face Respirator	Each	249.95		HS10
HSMASKRESPNEW	Half Mask Respirator	Each	31.95		HS10
HSFILTERNEW	Full & Half Mask Filter A1 B1 E1 K1 P3 (2 per pack)	Each	59.95		HS10
Eyewash Stations					
HSEYESTATN	Eyewash Cabinet <i>Includes: 1 x 500ml eye wash bottle, wall mountable cabinet and mirror</i>	Each	34.95		HS10
HSEYEBOTTLE	Eyewash Bottle	500ml	Each	6.75	HS10
Signage					
HSSIGN	Chemical Safety Signs - <i>other signs (i.e. prohibited) available on request</i>	Each	6.50		HS10

Lovibond Testing



Order Code	Product Description	Case QTY	SSP £	Case Cost	Cat code/ discount
Lovibond Photometer Test Kits					
TEPC3MD150	MD150 Photometer 3 in 1 - Cl: 0.01-6.0, pH 6.5-8.4, CyA 10-200	505.95		TE10	
TEPC13MD150	MD150 Photometer 13 in 1 (please call for full test summary) NEW		799.95		TE10
TEPC6MD100	MD110 Photometer 6 in 1 <i>Cl: 0.02-6.00 & 0.01-10.0, Br: 0.05-13.5, pH 6.5-8.4, Alkalinity 5-200, Calcium Hardness: 20-500, Cyanuric Acid: 10-160</i>		609.95		TE10
TEPC6MD150	MD150 Photometer 6 in 1 <i>- Cl: 0.02-6.00 & 0.01-10.0, Br: 0.05-13.5, pH 6.5-8.4, Alkalinity 5-300, Calcium Hardness: 0-500, Cyanuric Acid: 10-200</i>		629.95		TE10
TEPC12PM600	PM600 Photometer 12 in 1 (please call for full test summary)		842.95		TE10
TEPC34PM630	PM630 Photometer 34 in 1 (please call for full test summary)		1011.95		TE10
Lovibond Photometer Chlorine Check Standards					
TEPCMD100CHECK	Chlorine Check Standard for MD100/10		78.95		TE05
TEPCPM600CHECK	Chlorine Check Standard for PM600/30		79.95		TE05
Lovibond TDS Meter					
TETDSTESTER	SD30 TDS, Salt, Conductivity & Temperature Tester		174.95		TE10
TETDSSOLUN	TDS Tester Calibration Solution 3000ppm, 150ml		13.95		TE10
Lovibond Photometer Reagents					
TTDPD1100LB	DPD 1 Tablets Standard (100)	each	15.15		TT20
TTDPD1HR100LB	DPD 1 HR Tablets Standard (100)	each	16.65		TT10
TTDPD1250LB	DPD 1 Tablets Standard (250)	each	23.25		TT10
TTDPD3100LB	DPD 3 Tablets Standard (100)	each	15.40		TT20
TTDPD3HR100LB	DPD 3 HR Tablets Standard (100)	each	16.95		TT10
TTDPD3250LB	DPD 3 Tablets Standard (250)	each	23.75		TT10
TTPRPHO100LB	Phenol Red Photometer (100)	each	17.15		TT20
TTPRPHO250LB	Phenol Red Photometer (250)	each	25.65		TT10
TTALKAM250	Alka M Photometer Tablets (250)	each	38.15		TT10
TTCALCIO200	Calcio-H no. 1 & no. 2 (200)	each	41.25		TT10
TTCYAN100LB	Cyanuric Acid Tablets (100)	each	27.75		TT10
Lovibond Photometer Spares & Accessories					
TEPCCELL	Glass round 10ml vials with caps (Pack of 5)		46.25		TE10
Lovibond Comparator 2000 Test Kits					
TEAF129KIT	AF 129 Chlorine Balanced Water Kit <i>Parameters: Cl: 0.2-4.0 mg/l, pH: 6.8-8.4, Alkalinity and Calcium Hardness</i>		504.95		TE10
Lovibond Comparator Reagents					
TTDPD1100LB	DPD 1 Tablets Standard (100)	each	15.15		TT20
TTDPD1250LB	DPD 1 Tablets Standard (250)	each	23.25		TT10
TTDPD1HC250	DPD 1 Tablets Higher Calcium (250)	each	29.25		TT10
TTDPD3100LB	DPD 3 Tablets Standard (100)	each	15.40		TT20
TTDPD3250LB	DPD 3 Tablets Standard (250)	each	23.75		TT10
TTPRTAB100LB	Phenol Red Tablets (100)	each	15.15		TT20
TTPRTAB250LB	Phenol Red Tablets (250)	each	22.95		TT10
TTALKFOIL100LB	Total Alkalinity (100)	each	15.90		TT10
TTALKFOIL250LB	Total Alkalinity (250)	each	26.15		TT10
TTALKBOT250LB	Total Alkalinity (250) Bottle	each	24.10		TT10
TTCALHFOIL100LB	Calcium Hardness (100)	each	14.75		TT10
TTCALHFOIL250LB	Calcium Hardness (250)	each	27.15		TT10
TTCALHBOT250LB	Calcium Hardness (250) Bottle	each	19.25		TT10
TTCYAN100LB	Cyanuric Acid Tablets (100)	each	27.75		TT10
Lovibond C2000 Replacement Discs					
TEDISC340K	Disc Chlorine 3/40K (0.5 - 6.0mg/l)		156.95		TE10
TEDISC21J	Disc pH 2/1J (6.8 - 8.4)		156.95		TE10

Lovibond Testing



Order Code	Product Description	Case QTY	SSP £	Case Cost	Cat code/ discount
Lovibond Comparator 2000 & Spares					
TECOMPKIT	C2000 Comparator	each	99.95		TE10
TECMPCELGL	Glass Square 13.5mm, 10ml moulded cells with stoppers (pk of 5)		60.95		TE10
Lovibond Spares & Accessories					
TEPWSMPLR	AF631 Pool Water Sampler	each	96.50		TE10
TESHAKEERLB	100ml Plastic Dilution/shaker tube c/w Lid	each	9.95		TE10
TEPCRODLB	Plastic Crushing/stirring rods 4" (pack of 10)		19.95		TE10
TEPCBRSH	Cleaning Brush 4"/12cm	each	3.95		TE10
Lovibond Domestic Test Kits					
TEPOOLAF106	AF106 Pooltester Chlorine/pH (Cl: 0.5 - 6.0 mg/l & pH: 6.8 - 8.2)		22.50		TE20
TEPOOLAF108	AF108 Pooltester Bromine/pH (Br: 1.0 - 8.0 mg/l & pH: 6.8 - 8.2)		23.95		TE20
Lovibond Domestic Reagents					
TTDPD1RP50LB.	DPD 1 Tablets Rapid Dissolving (50) Display tray	20	7.30	146.00	TT20
TTDPDPR60LB.	DPD 1/Phenol Red Tablets Rapid Diss. (30/30) Display Tray	20	8.80	176.00	TT20
TTDPD1RP100LB	DPD 1 Tablets Rapid Dissolving (100)	each	14.60		TT20
TTDPD3RPD100LB	DPD 3 Tablets Rapid Dissolving (100)	each	14.60		TT20
TTDPD4RAP	DPD 4 Tablets Rapid Dissolving (100)	each	18.75		TT10
TTPRRP50LB.	Phenol Red Rapid Dissolving Tablets (50) Display Tray	20	7.30	146.00	TT20
TTPRRAP100LB	Phenol Red Rapid Dissolving Tablets (100)	each	14.60		TT20
TTALKFOIL100LB	Total Alkalinity (100)	each	15.90		TT10
TTCALHFOIL100LB	Calcium Hardness (100)	each	14.75		TT10
Buffer Solutions					
TEPHSOLUN4	pH4 Buffer Solution, 60ml		9.00		TE10
TEPHSOLUN7	pH7 Buffer Solution, 60ml		9.00		TE10
TEPHSOLUN9	pH9 Buffer Solution, 60ml		9.00		TE10
TECLNSOLUN	Cleaning Solution, 60ml		9.00		TE10
TEPHSOLUNCALKITA	Buffer Solution Calibration Kit pH 4 (60ml), pH 7 (60ml), pH 9 (60ml), Redox 475mv (60ml) & cleaning Solution (60ml)		38.00		TE10

Palintest Testing



Order Code	Product Description	Case QTY	SSP £	Case Cost	Cat code/ discount
Palintest Photometer Kits					
TEPTLMP003	Lumiso Pooltest 3 <i>Cl: 0.0-5.0 & 0.0-10.0, pH: 6.5-8.4, Cyanuric Acid: 0-150</i>		488.00		TE10
TEPTLMP006	Lumiso Pooltest 6 <i>Cl: 0.0-5.0 & 0.0-10.0, Br: 0.0-10.0, pH: 6.5-8.4, Alkalinity: 0-500, Calcium Hardness: 0-500, Cyanuric Acid: 0-200</i>		667.00		TE10
TEPTLMP009	Lumiso Pooltest 9 <i>Cl: 0.01-5/10, Br: 0.04-10/20, pH: 6.5-8.4, Alkalinity: 10-500, Calcium Hardness: 10-500, Cyanuric Acid: 2-150, Copper: 0.7-5.0, Phosphate: LR 0.05-4.0, Iron MR: 0.03-5.0</i>		815.00		TE10
TEPTLMPEXP	Lumiso Pooltest Expert (please call for full test summary)		1324.95		TE10
Palintest Photometer/Comparator Reagents					
TTPTAP011	DPD 1 Photometer/Comparator Tablets (250)	each	21.95		TT10
TTPTAP013XF	DPD 1 XF Photometer Tablets (250) 0 - 10mg/l	each	27.80		TT10
TTPTAP031/1	DPD 3 Photometer/Comparator Tablets (250)	each	22.25		TT10
TTPTAP033/1XT	DPD 3 XT Photometer Tablets (250) 0 - 10mg/l	each	29.90		TT10
TTPTAP130	pH Photometer/Comparator Tablets (250)	each	22.25		TT10
TTPTAP188	Alkaphot Photometer Tablets (250)	each	74.30		TT10
TTPTAP252	Calcicol Photometer Tablets (250 No. 1 & 2 Tablets)	each	88.80		TT10
TTPTAP087	Cyanuric Photometer Tablets (250)	each	64.40		TT10
Palintest Photometer Spares & Check Standards					
TEPTLMC001	Lumiso Pool Check Standards Kit	each	110.95		TE05
TEPTLMCPTX	Lumiso Pooltest Expert Check Standards	each	103.95		TE05
TEPT595/5	Round Test Tubes 10ml (Pack of 5 for Pooltest 9 & 25)		45.95		TE10
TEPT555	Round Test Tubes 10ml (Pack of 5 for Lumiso 3, 4, 6 & Expert)		45.95		TE10
Palintest Comparator Kits					
TEPTCKH1177	CKH 1177 Phosphate Comparator Kit (0 - 4.0mg/l)		89.50		TE10
Palintest Comparator Spares & Accessories					
TEPT521/5	10ml Square Plastic Test Tubes (Pk 5)		23.05		TE10
Palintest Domestic Test Kits					
TEPOOLCLPHTA	Pooltester Chlorine/pH/Alk		20.95		TE10
Palintest Domestic Reagents					
TTPTAL010B	DPD 1 Rapid Tablets (50) Blister Pack	each	8.60		TT10
TTPTAT050	DPD 1 Rapid Tablets (250) NEW	each	20.50		TT10
TTPTAT030	DPD 3 Rapid Tablets (250)	each	21.30		TT10
TTPTAT130	pH Rapid Tablets (250) While stocks last	each	20.50		TT10
TTPTAP192	Alkalinity Comparator Tablets (250)	each	77.70		TT10

Bacteriological Water Testing



If you require one of the tests below (further tests available), please contact customer services and request a sample bottle and authorisation form.

BACTERIATESTGOLD	Gold Package (12 months testing) 12 x TVC, 12 x Coliforms, 12 x E.coli, 12 x Pseudomonas Aeruginosa & 4 x Legionella	POA
BACTERIATESTSILV	Silver Package (12 months testing) 12 x TVC, 12 x Coliforms, 12 x E.coli & 12 x Pseudomonas Aeruginosa	POA

Customer Training Programmes

BISHTA Training

A full-day course on water hygiene and management for hot tubs, applicable in domestic and business settings, and is held at various locations. Contact us for details, or request a closed course at your preferred location. Discounts available for CPC customers and BISHTA members.

Closed course: £995.00 for up to 10 delegates | Open course: £245.00 pp

Chemical Awareness

A half-day course about the safe storage and handling of hazardous goods, designed for anyone involved in the use, storage, or transport of chemicals. This course equips your team with the actionable knowledge they need to stay safe in the workplace.

Certificate of attendance provided on completion.

Closed course: £425.00

Product Training

We provide two product training seminars: AquaSParkle for hot tubs and Blue Horizons for swimming pools. Both courses cover product usage best practices, including setup, circulation, filtration, equipment protection, disinfectants, algae prevention, and shock dosing.

Certificate of attendance provided on completion.

Half day seminar: £295.00

Pool Plant Operator

This qualification is crucial for managing pool plant rooms, enabling maintenance of hygiene, control of chlorine and chemical levels, and water testing. Approved by PWTAG, it meets industry guidelines and is recognised as a high standard of best practices.

The course is run by a 3rd party and is priced on application.

Terms and Conditions of Sale and Business - Business to Business

1	INTERPRETATION:		10.22	CPC shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from CPC's failure or delay to perform any of its obligations as set out in this clause 10.2; and
11	In these Conditions, the following words and phrases shall have the following meanings:		10.23	and the Customer shall reimburse CPC on written demand for any costs or losses sustained or incurred by CPC arising directly or indirectly from the Customer Default.
12	"Contract"	means the Contract (subject to these Conditions) for the sale and purchase of Goods and/or Services;	11	INSTALLATION & SITE WORK
13	"Customer"	means the person or company specified in the Quotation;	11.1	The Customer shall be responsible for complying with all statutory requirements and third party rights in connection with the sitting, installation, erection and use of the Goods.
14	"Delivery"	has that meaning attributed to it by Clause 71 below;	12	WARRANTY & DEFECTIVE GOODS
15	"Delivery Location"	means the locations specified in the Quotation;	12.1	Save as set out in clause 15, all conditions, warranties or other terms whether, express or implied, statutory or otherwise (including those implied by the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982), including terms relating to quality of fitness for purpose, as expressly excluded to the fullest extent permissible by law.
16	CPC	means Complete Pool Controls Limited (Company Number 05956913) whose registered office is at Kingscott Dix, 7 Rockfield Business Park Old Station Drive, Leckhampton, Cheltenham, England, GL53 0AN;	12.2	CPC warrants that the Services shall be undertaken with reasonable skill and care and in accordance with any specification agreed in writing.
17	"Equipment"	means the equipment specified in the Quotation;	12.3	CPC warrants to the Customer that all Goods shall be free from defects in material and workmanship under normal conditions of use for a period of one (1) year from the date of Delivery, provided that:
18	"Goods"	means the Equipment and/or any Parts;	12.3.1	where applicable, any Goods commissioned for manufacture were not manufactured in accordance with any specification document delivered by the Customer, irrespective of whether or not such specification document is signed off as complete; and
19	"Parts"	means the parts specified in the Quotation;	12.3.2	the defect is not attributable to any defective third party goods, components installations, which are not the contractual responsibility of CPC; and
20	"Price"	means the Price specified in the Quotation, payable by the Customer in consideration for purchasing the Goods and/or Services pursuant to a Contract;	12.3.3	the defect is not attributable to fair wear and tear or any fault or damage arising from impact, modification, accident, neglect, abnormal working conditions, inappropriate working conditions, inappropriate use or treatment, incorrect handling or exposure to such other substances as may be injurious to such materials; and
21	"Quotation"	means the quotation on the first page of this document comprising details of the Customer, Delivery, Delivery Location, Goods, Services and Price;	12.3.4	CPC is given the opportunity to examine the Goods in situ, or arrange for their collection.
22	"Services"	means the consultancy, design and installation services specified in the Quotation.	12.3.5	If upon inspection and examination CPC deems that the defects are due to any fault of its own manufacture or other workmanship, it shall at its own cost (and at its option) replace or repair the same and refund to the Customer any cost of carriage incurred by it in returning the Goods.
23	The headings in these Conditions are for convenience only and shall not affect their interpretation.		12.5	If upon inspection and examination CPC deems that the Goods are not defective, the costs of carriage (or collection), inspection and of any work done shall be chargeable to the Customer, such charges to be calculated on a time and materials basis.
24	APPLICATION OF CONDITIONS		12.6	In the case of international supply contracts (as defined by the Unfair Contract Terms Act 1977), such costs of carriage or collection or inspection shall in any event (irrespective of whether or not a defect exists) be borne by the Customer.
25	Unless otherwise expressly agreed in writing by a director of CPC, any Contract shall be subject to these binding Conditions. These Conditions shall apply to the exclusion of all other terms and conditions offered on behalf of the Customer, which for the avoidance of doubt shall not be binding.		12.7	In the case of defective Goods not manufactured by CPC, the Customer shall be entitled, so far as possible, to the benefit of any guarantees given by the manufacturers. CPC will on request notify the Customer of the terms of any such guarantees.
26	The Customer shall not for any purpose be entitled to rely upon any verbal representations made to it by CPC or any of its servants or agents		13	INSURANCE
27	ACCEPTANCE / CANCELLATION		13.1	CPC maintains public and product liability insurance to a limit of five million pounds (£5,000,000.00) in respect of any one occurrence of such liability. Copies of the policy or policies are available for inspection at any time. CPC's pricing structure is based upon these limitations of liability and the Customer is therefore advised to consider obtaining insurance cover for any claims for which CPC is not liable.
28	No Quotation submitted by CPC shall remain open for acceptance by the Customer beyond a period of thirty (30) days from the despatch or other communication thereof to the Customer.		13.2	CPC shall on request from the Customer apply to its insurers for a limit of indemnity which is greater than five million pounds (£5,000,000.00) but reserves the right in such event to reflect the additional insurance cost in an increase in the Price to the Customer.
29	No Quotation submitted by CPC shall be deemed to have been accepted by the Customer unless and until CPC submits an order acknowledgement in writing confirming the Order, at which point, the Quotation shall become a binding Contract.		14	LIMITATION OF LIABILITY
30	The Customer shall have no contractual right to cancel a Contract or (save as provided in Clause 5 below) to return Goods delivered under it. If, nevertheless, CPC accepts such a cancellation it will (without prejudice to its other rights and remedies, including full compensation for any liability to its own suppliers, charge a sum equal to thirty percent (30%) of the Price of the Goods in question as a cancellation charge to cover handling and other expenses. If CPC agrees to accept the return of the Goods such acceptance is conditional on the Goods being found on return to be in perfect (and resalable) condition. If CPC does not accept such cancellation, the Customer shall indemnify CPC against all loss (including loss of profit), costs (including the cost of labour and materials used), damages, charges and expenses incurred by CPC as a result of the unauthorised cancellation.		14.1	Subject to clause 14.4, CPC's total liability to the Customer (including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise) shall not exceed £5,000,000.
31	PRICE		14.2	Subject to clause 15.2 below, CPC shall not be liable to Customer for any omission, act of tort (including negligence), breach of contract, misrepresentation, resulting in:
32	Subject to Clause 4.2 below, the Price payable for the Goods and/or Services, is the Price specified in the Quotation. Value Added Tax shall be payable in addition to any specified Price.		14.2.1	loss or damage incurred by the Customer attributable to events which is beyond the reasonable control of CPC;
33	Where, between the date of the Quotation and the date of delivery, the material cost to CPC for any of the Goods (or component parts used in their manufacture) sold under a Contract is increased, CPC shall be entitled to increase the Price by no more than the amount of such increase. If the resulting increase is greater than ten per cent (10%) of the total Price, CPC shall give the Customer notice of the increase in writing and the Customer shall be entitled by counter-notice given within seven (7) days of such notice to cancel the Contract, without further liability.		14.2.2	loss or damage incurred by the Customer attributable to any third party claims;
34	CREDIT TERMS		14.2.3	loss or damage to the Customer's plant or equipment attributable to the improper fitment or installation of the Goods;
35	The Customer may make an application to CPC for credit facilities in the form of a 'Credit Account'.		14.2.4	loss or damage incurred by the Customer attributable to any drawing or specification delivered pursuant to the Services;
36	When assessing whether or not to grant a Credit Account to the Customer, CPC shall request from the Customer certain information, which may include (without limitation): a company name, registered office address and registration number; business proprietors or directors' name and address; or an individual's name and address ('Personal Data').		14.2.5	loss or damage incurred by the Customer which is attributable to defects arising from fair wear and tear, wilful damage, negligence, abnormal working conditions, failure to follow CPC's and/or manufacturer's instruction, misuse or alteration or repair of the Goods without CPC's approval.
37	Once granted, any extension of credit to the Customer in the form of a Credit Account may be changed or withdrawn at any time by CPC. The level of the Credit Account shall be determined at the entire discretion of CPC.		14.2.6	any direct or indirect loss of profits or anticipated savings or other economic loss or any indirect or consequential loss suffered by the Customer including (without limitation) loss of business opportunity, loss of business or loss of reputation arising out of the supply of the Goods or Services to the Customer by CPC.
38	Any Personal Data may be disclosed by CPC to any credit checking agency or business for the purpose of making a decision as to whether or not to extend credit facilities to the Customer. It is in CPC's legitimate interests to process the Personal Data in this way. For more information about how CPC processes your Personal Data, please review the Privacy Notice at https://www.cpc-chemicals.co.uk/privacy-policy-3 .		14.3	Neither party shall be in breach of the Contract nor liable for delay in performing or failure to perform, any of its obligations under the Contract if such delay or failure result from events, circumstances or causes beyond its reasonable control (a Force Majeure Event), in such circumstances the affected party shall be entitled to a reasonable extension of the time for performing such obligations. If the period of delay or non-performance continues for 8 weeks, the party not affected may terminate the Contract by giving 7 days' written notice to the affected party.
39	CPC may utilise the Personal Data to contact the Customer by e-mail, telephone or in writing for the purpose of communicating details of its Goods and Services. If the Customer wishes to 'opt-out' of receiving such communications it must do so by e-mail to sales@cpc-chemicals.co.uk		14.4	Nothing in this Agreement shall operate to exclude or restrict CPC's liability for fraud or deceit; death or personal injury resulting from negligence; or breach of the terms implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession); or defective products under the Consumer Protection Act 1987.
40	PAYMENT TERMS		15	CONSUMERS
41	If the Customer does not already have a Credit Account with CPC, payment of the Price by the Customer, shall be as follows:		15.1	CPC recognises that if a Consumer enters into a Contract in its capacity as a natural person for purposes which are outside the scope of business ("Consumer") and buys Goods or Services online, by phone or by email, then the following provisions of this clause 15 will apply.
42	42.1 If the Price of the Goods and/or Services is less than one thousand pounds (£1000.00), or the Goods are in-stock or have already been manufactured, in full prior to delivery; or		15.2	The Consumer shall have a legal right to change its mind within 14 days and receive a refund under the Consumer Contracts Regulations 2013.
43	42.2 If the Goods are to be supplied to the Customer, or especially ordered and the value of Goods ordered exceeds one thousand (£1000.00):		15.3	The Consumer's right to change its mind does not apply in respect of:
44	30% of the Price shall be paid on entry into the Contract (by way of deposit); and		15.4	a) Services, once these have been completed, even if the cancellation period is still running;
45	50% of the Price shall be paid upon commencement of the installation process; and		15.5	b) Products sealed for health protection or hygiene purposes, once these have been unsealed after the Consumer has received them; and
46	20% of the Price shall be paid prior to 'live' commissioning or where applicable, delivery of the Goods.		15.6	c) Any products which become mixed inseparably with other items after their Delivery.
47	If any Price, exceeds the level of credit available to the Customer ("the Difference"), then the Customer acknowledges that the Difference shall be paid subject to the provisions of Clause 6.1 above.		15.7	If the Customer has bought Services, the Consumer has 14 days after the day CPC email the Consumer to confirm that CPC accept to terminate the Contract, once CPC have completed the Services, the Consumer cannot change its mind, even if the period is still running. If the Consumer cancels after CPC have started the Services, the Consumer must pay CPC for the Services provided up until the time the Consumer tells CPC that it has changed its mind.
48	If the Customer does not have a Credit Account with CPC, the Customer will be invoiced on delivery. PAYMENT IS STRICTLY THIRTY (30) DAYS FROM THE DATE OF INVOICE.		15.8	If the Consumer has bought Goods, the Consumer has 14 days after the day the Consumer (or someone nominated by the Consumer) receives the Goods, unless:
49	Time for payment of any invoice shall be of the essence. CPC reserves the right to suspend delivery (or future deliveries) where payment has not been received (or becomes overdue).		15.9	i. The Goods are split into several deliveries over different days. In this case the Consumer will have until 14 days after the day the Consumer receives the last delivery.
50	No payment shall be deemed to have been received until CPC has received cleared funds in full.		15.10	The Goods are for regular Delivery over a set period. In this case the Consumer has until 14 days after the day the Consumer (or someone nominated by the Consumer) receives the first Delivery of the Goods.
51	Where the Customer fails to make payment in accordance with the terms of this Clause 6, CPC reserves the right to recover from the Customer:		15.11	For the Consumer to exercise its right to cancel, the Consumer must tell CPC know by doing one of the following:
52	statutory interest at 8% above the Bank of England base rate at the date the debt becomes overdue, pursuant to the Late Payment of Commercial Debts (Interest) Act 1998; and 6.6.2 all legal, court expenses and all other costs of recovering the debt (or the Products themselves) incurred by CPC.		15.12	a) Phone or email. Call customer services on 01242 662700 or email at sales@cpc-chemicals.co.uk . The Consumer must provide its name, home address, details of the order and phone number and/or email address.
53	The Customer shall not be entitled by reason of any set-off, counterclaim, abatement or deduction to withhold payment of any amount due to Complete Pool Controls Ltd.		15.13	b) Online. Complete the online form on CPC's website and post it to CPC at the address on the form. Or simply write to CPC at that address, including details of what was bought, when it was ordered or received and the Consumer's name and address.
54	Please note that payments by business credit card will incur a transaction charge of 2% of the order value.		15.14	If the Consumer ends the contract after products have been dispatched to the Consumer or the Consumer has received them, the Consumer must return them to CPC. The Consumer must either post them back to CPC at Unit 4 The Park, Stoke Orchard, Bishops Cleeve, Gloucestershire, GL52 7RS or (if they are not suitable for posting) allow CPC to collect them from the Consumer. The Consumer must call customer services on 01242 662700 or email CPC at sales@cpc-chemicals.co.uk for a return label or to arrange collection. The Consumer must send off the Goods within 14 days of telling CPC that it wishes to end the contract.
55	PERFORMANCE & DELIVERY		15.15	The Consumer must pay the costs of return. If CPC are collecting the product(s) from the Consumer, CPC will charge the Consumer the direct cost to CPC of collection.
56	Delivery shall take place when the Goods are delivered to the Delivery Location as specified in the Quotation.		15.16	If the Consumer is entitled to a refund under these terms, CPC will refund the Consumer the price paid for the products including Delivery costs, by the method used for payment. However, CPC may make deductions from the price, as described below.
57	Time of Delivery shall not be of the essence. Unless otherwise expressly agreed in writing any delivery date specified, quoted or agreed, shall be an 'Estimate Only' and shall not be binding on CPC. CPC shall not be liable to the Customer in any way, for its failure to deliver the Goods on a particular date or dates.		15.17	CPC may reduce the refund of the price (excluding Delivery costs) to reflect any reduction in the value of Goods, if this has been caused by the Consumer handling them in a way which would not be permitted in a shop. If CPC refund the Consumer the price before CPC are able to inspect the Goods and later discover that the Consumer has handled them in an unacceptable way, the Consumer must pay CPC an appropriate amount.
58	The Customer shall accept Delivery of the Goods if they are tendered later than any estimated Delivery date. If the Customer refuses or fails to take any necessary action on its part for accepting delivery, CPC shall be entitled to terminate the Contract with immediate effect, to dispose of the Goods as it sees fit and recover from the Customer any losses (including loss of profit) and additional costs incurred as a result of such refusal or failure.		15.18	The maximum refund for Delivery costs will be the costs of Delivery by the least expensive Delivery method offered by CPC. Where the product is a Service, CPC may deduct from any refund an amount for the supply of the Service for the period for which it was supplied, ending with the time when the Consumer told CPC that it had changed its mind. The amount will be in proportion to what has been supplied, in comparison with the full coverage of the contract.
59	The Customer shall inspect the Goods on Delivery and sign an acceptance or Delivery note endorsing thereon a full note of any shortage or damage. Such note shall be conclusive evidence that the Goods are of the correct quantity and free from reasonably apparent defects and damage except as set out in this endorsement. If such note is not signed it will be deemed to have been signed without endorsement.		15.19	If the products are Goods and CPC have not offered to collect them, the refund will be made within 14 days from the day on which CPC receive the product back from the Consumer or, if earlier, the day on which the Consumer provide CPC with evidence that it has sent the product back to CPC. In all other cases, the refund will be made within 14 days of the Consumer telling CPC that it has changed its mind.
60	If CPC fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event (as defined in clause 14.3) or the Customer's failure to provide the Supplier with adequate delivery instructions for the Goods or any relevant instructions related to the supply of the Goods.		15.20	If the Customer is under a legal duty to supply products that are in conformity with this contract. Please click the link [Terms & Conditions (cpc-chemicals.co.uk)] for a summary of a Consumer's key legal rights in relation to the products. Nothing in these terms will affect the Consumer's legal rights. Nothing in these terms will affect the Consumer's legal rights.
61	TITLE, PROPERTY & RISK		15.21	If the Consumer wishes to exercise its right to reject products, the Consumer must either post them back to CPC or (if they are not suitable for posting) allow CPC to collect them from the Consumer. CPC will pay the costs of postage or collection. The Consumer must call customer services on 01242 662700 or email CPC at sales@cpc-chemicals.co.uk for a return label or to arrange collection. If CPC to comply with these terms, CPC are responsible for loss or damage suffered by the Consumer that is a foreseeable result of CPC breaking this contract or failing to use reasonable care and skill, but CPC are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both CPC and the Consumer knew it might happen, for example, if the Consumer discussed it with CPC during the sales process. CPC do not exclude or limit in any way liability to the Consumer where it would be unlawful to do so, this includes liability for death or personal injury caused by CPC's negligence for fraud or fraudulent misrepresentation or for breach of the Consumer's legal obligations in relation to the products.
62	Risk in the Goods shall pass to the Customer on Delivery.		15.22	If CPC are providing Services in the Consumer's property, CPC will make good any damage to the Consumer's property caused by CPC while doing so. CPC are not responsible for the cost of repairing any pre-existing faults or damage to the Consumer's property that CPC discover while providing the Services.
63	Notwithstanding Delivery and passing of risk, the Goods shall remain the property of CPC until the Customer pays to CPC the agreed Price for the Goods (together with any accrued interest) and all other amounts owed by the Customer to CPC in respect of any Contract.		15.23	CPC only supply the products to the Consumer for domestic and private use. If the Consumer uses the products for any commercial, business or re-sale purpose, CPC's liability to the Consumer will be limited as set out in clause 14 and this clause 15 will not apply.
64	Until title in the Goods has passed, the Customer shall be deemed only to be in possession of the Goods in a fiduciary capacity and shall not part with possession of the Goods.		15.24	CPC's liability to the Consumer will be limited as set out in clause 14 and this clause 15 will not apply.
65	8.3.1 take proper care of the Goods and take all reasonable steps to prevent any damage to or deterioration of it;		16	EXPORT ORDERS
66	8.3.2 keep the Goods free from any charge, lien or other encumbrance and store the Goods in such a way as to show clearly that it belongs to CPC;		16.1	The Customer shall be exclusively responsible for (and shall indemnify CPC against) all customs duties and other costs of importation and costs of obtaining confirmation of payments, letters of credit for obtaining all licences relevant to the sale and Delivery of and payment for the Goods (Delivery being subject to the Customer obtaining all such licences).
67	8.3.3 keep the Goods insured against all risks for their full price on CPC's behalf from the date of delivery;		16.2	Unlucky or indirect sales shall not be deemed completed unless payment in full has either been received by CPC or been secured by irrevocable letter of credit (payable on sight) issued and confirmed by a bank registered in England or Wales.
68	8.3.4 give CPC such information relating to the Goods and/or the financial position of the Customer as CPC may request from time to time require. CPC reserves the right to suspend and recall any of the Goods to which it has retained title.		16.3	In relation deliveries made outside the United Kingdom, CPC's Delivery terms shall conform to DAP Incoterms 2020 unless otherwise agreed in writing.
69	8.4 The Customer grants an irrevocable right and licence to CPC and its employees and agents to enter the Customer's premises with or without vehicles during normal business hours for the purpose of inspecting and/or repossessing Goods to which it has retained title. This right and licence shall continue to subsist notwithstanding the termination for any reason of any Contract and is without prejudice to any accrued rights CPC may have.		17	GENERAL
70	8.5 Whilst the Customer is in possession of the Goods with CPC's consent (but not otherwise) the Customer may in the ordinary course of its business incorporate the Goods into any equipment, installation or premises, provided that the Customer shall pay the proceeds of such sales to CPC forthwith upon receipt.		17.1	These Conditions shall be interpreted without reference to their headings, which are for convenience only.
71	8.7 The Customer acknowledges that as a consequence of its fiduciary relationship with CPC it is under a common law duty to CPC to hold the proceeds of any such sale on trust for CPC and not to mingle such proceeds with any other monies or pay them into an overdraft bank account.		17.2	The Customer may not assign any Contract or any rights there under without the prior written consent of CPC.
72	SPECIFICATIONS & SUITABILITY		17.3	Any Contract shall be governed by English law and the Customer shall submit to the exclusive jurisdiction of the English Courts.
73	9.1 The assessment of the suitability, quality and fitness for a particular purpose of the Goods, shall be the Customer's responsibility, irrespective of any samples, specifications, formulations, data, literature and statements as to the content, suitability, performance or otherwise given by CPC.		17.4	Any provision of these Conditions held by a court of law to be invalid shall be severable and shall to the extent necessary to prevent such invalidity be deemed to be omitted from these Conditions and any liability which would otherwise have been excluded or limited shall nevertheless be subject to the remaining provisions of these Conditions.
74	9.2 Goods are supplied on condition that the Customer undertakes at all times to take and comply with (and draw to any third parties' attention and require them to take and comply with) all instructions and recommendations issued with or contained on or relating to the Goods or relevant data sheets, and all reasonable and prudent precautions as to their installation, use, maintenance, cleaning and otherwise.		17.5	The provisions of these Conditions shall remain in full force and effect notwithstanding that the parties' obligations under any Contract may have been performed or discharged.
75	9.3 All sizes, colours, finishes, brochures or promotional or other literature are as accurate as possible within normal manufacturing tolerances and, in keeping with CPC's policy of continual development. CPC reserves the right to alter such specifications and to supply Goods to the Customer reflecting such altered specifications without prior notice to the Customer provided that such alterations do not materially affect the characteristics of the Goods. Slight deviations within accepted tolerances shall not entitle a Customer to cancel any Contract, return the Goods or claim compensation.		17.6	The waiver of any breach of any of these Conditions or the non-enforcement of any of these Conditions shall not prevent the subsequent enforcement of that Condition or the exercise of any right arising from that breach of shall not be deemed a waiver of any subsequent breach.
76	9.4 Any typographic, printing or other error, omission or mistake in sales literature, Quotation or price list, acceptance of offer, invoice, document or information issued by CPC shall be subject to correction without any liability on the part of CPC.		17.7	Complete Pool Controls will store and process information obtained by us or which is given by you in your dealings with us on the CPC. Please see the Privacy Notice at https://www.cpc-chemicals.co.uk/privacy-policy-3 .
77	CUSTOMER'S OBLIGATIONS			
78	10.1 The Customer shall ensure that the terms of the Order and any information it provides in the specification of the Goods and Services are complete and accurate;			
79	10.1.1 co-operate with CPC in all matters relating to the Services;			
80	10.1.2 provide CPC, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other facilities as reasonably required by CPC to provide the Services;			
81	10.1.3 provide CPC with such information and materials as CPC may reasonably require in order to supply the Services, and ensure that such information is complete and accurate in all material respects;			
82	10.1.4 prepare the Customer's premises for the supply of the Services;			
83	10.1.5 keep all materials, equipment, documents and other property of CPC ("CPC Materials") at the Customer's premises in safe custody at its own risk, maintain CPC Materials in good condition until returned to CPC, and not dispose of or use CPC Materials other than in accordance with CPC's written instructions or authorisation.			
84	10.2 If CPC's performance of any of its obligations under the Contract is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation ("Customer Default"),			
85	10.2.1 without limiting or affecting any other right or remedy available to it, CPC shall have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations in each case to the extent the Customer Default prevents or delays CPC's			
86	10.2.2 performance of any of its obligations;			

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